



FOUNDATIONAL
MEMBER



Leaders in reliability
Líderes en fiabilidad

As a certification body specialized in the assessment of international standards

awards this

CERTIFICATE

To

INNOVATIVE SOLUTIONS COMPANY

Block 15, Building 17- Al Khaled international Group- whole 18- quiblah, Kuwait

ACERTA states that the IT Service Management System implemented by the company complies with the requirements of the standard.

ISO/IEC 20000-1:2011

ACTIVITY

Operating and Programming of Computers & IT Services
Operación y Programación de Ordenadores y Servicios Informáticos

| | |
|---|---------------|
| Certificate nº <i>Certificado nº</i> | CC-ISO-121/15 |
| Evaluation date <i>Fecha de evaluación</i> | 26-28/11/2015 |
| Re-evaluation date before <i>Reevaluación antes de</i> | 26/11/2016 |
| Certificate issued on <i>Fecha de emisión del certificado</i> | 30/11/2015 |
| Certificate valid until <i>Fecha de terminación del certificado</i> | 29/11/2018 |



Further clarifications regarding the scope or the validity of this certificate and the applicability of the management system's requirements may be obtained by consulting the organization or in its website.

Authorized by:

Fdo: **Matías Romero Olmedo**
CEO – Director General